

Germanna Community College - SSI - 05/2020



Student Satisfaction Inventory Form B

Strengths and Challenges	
Strengths	vs. Comparison
13. The campus is safe and secure for all students.	
12. Faculty are fair and unbiased in their treatment of individual students.	
28. This campus provides online access to services I need.	
20. Students are made to feel welcome here.	
15. Financial aid counseling is available if I need it.	
39. On the whole, the campus is well-maintained.	
27. Tutoring services are readily available.	
Challenges	
36. Tuition paid is a worthwhile investment.	
40. There are sufficient courses within my program of study available each term.	
8. The quality of instruction I receive in most of my classes is excellent.	
9. I am able to register for the classes I need with few conflicts.	
25. Faculty provide timely feedback about my academic progress.	
22. My academic advisor is knowledgeable about transfer requirements of other schools.	
16. My advisor helps me apply my program of study to career goals.	
Benchmarks	
Higher Satisfaction vs. National Community Colleges Form B	
13. The campus is safe and secure for all students.	
12. Faculty are fair and unbiased in their treatment of individual students.	
28. This campus provides online access to services I need.	
20. Students are made to feel welcome here.	
22. My academic advisor is knowledgeable about transfer requirements of other schools.	
15. Financial aid counseling is available if I need it.	
32. I am able to take care of college-related business at times that are convenient for me.	
39. On the whole, the campus is well-maintained.	
27. Tutoring services are readily available.	
Lower Satisfaction vs. National Community Colleges Form B	

8. The quality of instruction I receive in most of my classes is excellent.	
Higher Importance vs. National Community Colleges Form B	
27. Tutoring services are readily available.	

