

Smartboard

Problems	Suggestions
Pen movement does not match movement on the screen	<ul style="list-style-type: none">▪ Click on the Smart Board icon in the system tray▪ Select “Orient”▪ Touching the center of each “+” that appears on the screen resynchronizes the system
Touching the Smartboard does not activate a command	<ul style="list-style-type: none">▪ Ensure the green light is on at bottom right-hand corner of board, if not; check the serial connection on the Smartboard and the serial connection on the computer. Note: The serial cable provides external power to the Smartboard▪ Reboot computer if the light on the board is red vs. green